



IMB Full Service

Customers can create accounts in the Business Customer Gateway. They will then be able to track the address correction info and gain visibility to their Full Service mailings.

Below is the Mail Anywhere fact sheet from the RIBBS page and the Business Customer Gateway registration page.

https://ribbs.usps.gov/intelligentmail/documents/tech_guides/MailAnywhereFactSheet.pdf

<https://gateway.usps.com/>

Address Change Service: Full-Service mailers receive free address change records on all Full-Service mailpieces that associate to electronic documentation. These records can replace OneCode ACS records for participating mailers. Free ACS data is available through *PostalOne!* or through SingleSource ACS. ACS for Full-Service mailpieces is not provided today when the IMb is not unique or when the mail owner is not identified in eDoc. In the future, the Postal Service will expand free ACS to include residual non-Full-Service mailpieces from a mailer who prepares more than 75% of Full-Service eligible mail as Full-Service. ACS for residual mailpieces will be provided as long as the mailpiece includes a valid MID in the IMb or the mail owner is identified in eDoc.

Elimination of Permit Fees: Mailers who present Full-Service automation mailings (of First-Class Mail cards, letters and flats, Standard Mail letters and flats, or Bound Printed Matter flats) are eligible for the waiver of annual presort mailing or destination entry fees, when 90 percent or more of their cumulative annual mailings contain Full-Service pieces. Eligibility for the permit fee waiver is not impacted by the failure of any Full-Service acceptance or Full-Service electronic verifications.

Additional Resources

- Mailpiece Design Analyst at 855-593-6093 or mda@usps.gov
- *PostalOne!*® Help Desk at 800-522-9085 or postalone@usps.gov