

## Questions and Answers from Exigent Rollback Webinar

### Question

Will the exigent rollback require an immediate rate increase to offset?

If Congress approves legislation or the courts rule in favor of the USPS, will the rates be immediate raised back up?

Is the post office looking to implement a price increase this year?

Will this rollback impact the Full-Service discount?

Is this presentation and webinar available on RIBBS?

Even though there are no STRUCTURAL CHANGES, I do notice that the DATE on all Mailing Statements IS CHANGING to April 2016. Since there is no STRUCURAL CHANGE, can customers use current Mailing Statements that show January 2016 date

Will there be a process for refunding Forever stamps purchased prior to the April 10 rollback?

Does the rollback impact Periodicals? If so, how much?

### Answer

The USPS has committed there would be no general price increases across all market dominant products in 2016.

If Congress or the courts make a decision prior to April 10, the rollback would be stopped. If the decision happens after the rollback is implemented, actions will be determined by the Board of Governors.

The USPS has committed to no market dominate price increase for calendar year 2016.

No

The presentation materials and a recording of the webinar are available on the RIBBs Industry Outreach page.

Customers should always use the current postage statement to insure the right prices are being used. All of the 2016 dated statements should be in use by July 17, 2016. If exceptions are needed beyond that date, please contact the PCSC.

There will be no refunds on Forever stamps purchased prior to April 10.

The exigent rollback will impact all market dominant prices products. Specific price impacts can be found on the Postal Explorer website. Affected prices are highlighted in yellow in the Excel spreadsheet posted.

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Do you expect there will be a large backlog of appointments at destination facilities beginning Monday, April 11th?

Do the exigent rollbacks mean that the Rationalization plan is back in play?

Are the annual fees changing?

When will the updated PS Form 3602 be available?

How does this rollback affect my recent purchases of Stamp Inventory for my Contract Post Unit ?

How will you handle price reductions with fees and services that were paid annually, i.e. PO Boxes, Accounting fees, etc...?

Will the pe.usps.com website will show the new prices for certified, return receipt and registered mail

EDDM BMEU was not listed as being included in the 4.3% price rollback on the slides. Is it included?

### Answer

The USPS expects to see increased volumes entered immediately after the rollback April 10. All possible actions will be taken to leverage capacity to mitigate the impacts on appointments.

The exigent rollback and Network Rationalization are two different events. Any changes related to Network Rationalization would be made separately and according to the established processes.

Annual fees are part of the market dominant price structure and will be rolled back accordingly.

Updated PS Form 3602 is already available on Postal Explorer, pe.usps.com.

Please contact your contract administrator on how this will be handled.

If your rent or fee is paid prior to April 10, it will be at the higher price. If it is paid after April 10, the lower price without the exigent surcharge will be paid.

The prices without the surcharge are already available on Postal Explorer (pe.usps.com).

Every Door Direct mail is identified under the market dominant products list and the price is affected.